



# HAGERTY: A COMPREHENSIVE APPROACH FOR TRANSIT SYSTEMS

## About Hagerty

Hagerty Consulting is an emergency management consulting firm that helps clients prepare for and recover from disasters. Established in 2001, Hagerty's offices are in Austin, Texas; Evanston, Illinois (corporate headquarters); New York City; and Washington, D.C. Hagerty professionals live in all 10 FEMA regions and provide a rich breadth of emergency management experience to client assignments.

## Transit Programs and Hagerty

Our firm has vast experience grappling with complex transit security challenges. Transit systems have trusted our experts with EMAP Accreditation, Hazard Mitigation Planning, Active Threat Planning and Training, Pre-Disaster Recovery Planning, Recovery Management, and Incident Response Support.

## Learn More

To learn more about the innovative and customized solutions Hagerty Consulting can provide to your transit system contact:

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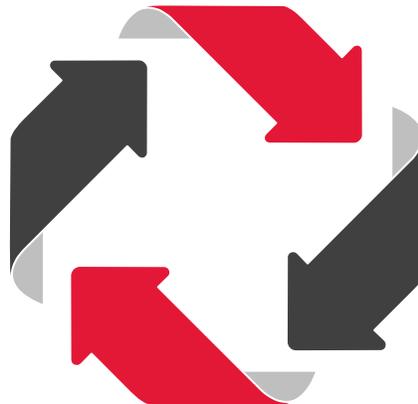
[www.hagertyconsulting.com](http://www.hagertyconsulting.com)

## Keep Your Community Moving with Hagerty

Forward-thinking transit leaders all over the country turn to Hagerty to ensure that day-to-day transit operations align with best practices in emergency management and homeland security. Hagerty has supported transit partners both large and small in developing comprehensive and innovative preparedness programs, including strategic planning, hurricane and active shooter response exercises, and Emergency Management Assistance Program (EMAP) Accreditation.

Our experienced staff understands that every transit system has a unique threat profile that is best managed by a holistic preparedness strategy that accounts for:

- ✓ Cross-Jurisdictional Issues
- ✓ Public Messaging & Social Media
- ✓ Chain of Command
- ✓ Active Threat Risk
- ✓ Vulnerability Assessments
- ✓ Reputation Management
- ✓ Cybersecurity
- ✓ Complex Operational Coordination
- ✓ Stakeholder Relations
- ✓ Cascading impacts



**Transit security is a prerequisite for prosperity and resilience – especially in a world under constant threat from terrorists, natural disasters, and human error.** Hagerty is proud to specialize in mitigating, preparing for, responding to, and recovering from large and small disruptions to transit systems.



## Hagerty Consulting is Dedicated to Identifying Innovative Solutions that Bolster Transit System Resilience

Transit systems require a dual approach: holistic and tactical, through all phases of emergency management. A *holistic* view of transit systems requires acknowledgement and examination of the system's place in the ecosystem of a society; a tactical view focuses on every detail of the vast interdependencies and complexities specific to each transit system. Combining holistic and tactical approaches promotes transit resilience that is customized, strategic, and flexible.

### Mitigation

It is essential to implement critical mitigation and resilience measures to reduce the impact of an accident or disaster. Whether simplifying operational systems to reduce human error or upgrading cybersecurity to prevent a malicious attack on computer information systems, mitigation is critical to sustaining operations. Hagerty has worked with jurisdictional transit agencies to develop agency-specific FEMA-approved hazard mitigation plans by identifying risks and developing mitigation actions to reduce vulnerability from natural and man-made hazards.

### Recovery

Leveraging Federal Emergency Management Agency (FEMA), Federal Transit Administration (FTA), and other funding sources requires subject-matter expertise in not only managing recovery, but also in the needs of transit systems to help return systems to normal as soon as possible.

Hagerty has helped the transit agencies of some of the largest cities in the country recover from some of the most impactful disasters in our country's history.

### Preparedness

Developing and maintaining a self-reinforcing cycle of analysis, planning, training, and exercises ensures that the entire transit system—from leadership to operators to crews—are prepared for whatever comes their way. Hagerty has helped transit agencies for some of the nation's largest transit providers prepare for all hazards that can impact safety and operations.



### Response

Transit system emergencies tend to have cascading impacts on a broad cross-section of local, regional, and sometimes national communities. While planning, training, and exercises are essential to strengthening transit systems' preparedness to respond, frequently there is a need for additional support with little to no notice.

Hagerty has deployed to provide a large national transit system with post-derailment family assistance support, providing tactical support and subject-matter expertise to coordinate solutions to cross-jurisdictional challenges.