



# Enhancing Preparedness and Response for the 2028 Olympic and Paralympic Games

## WHO IS HAGERTY?

Hagerty Consulting, Inc. (Hagerty) is a full-service consulting firm that helps clients prepare for, respond to, and recover from disasters.

Since our founding in 2001, we have supported some of the nation's most impactful disaster recovery efforts, bringing expertise in federal grants management, crisis response, and preparedness strategies.

By blending deep programmatic knowledge with practical, results-driven solutions, we deliver lasting impacts that strengthen resilience for those we serve.

To learn more about the innovative solutions we can provide to your business or organization, contact:

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Designated as a National Special Security Event (NSSE), the 2028 Olympic and Paralympic Games (LA28) will take place in July and August 2028. Events will be held across Greater Los Angeles, Southern California, Oklahoma City, and additional host cities nationwide, including New York, Columbus, Nashville, and St. Louis. Bringing together athletes, spectators, and stakeholders from around the world, LA28's expansive footprint will require comprehensive planning and coordination across emergency management, public safety, critical infrastructure, hospitality, and other community partners.

Amid an evolving risk landscape, organizations must be prepared to coordinate across jurisdictions and sectors, anticipate cascading impacts, maintain essential operations, and respond effectively to emerging threats and hazards.

## Special Event Preparedness and Response

We help communities and organizations prepare for and respond to complex operating environments like LA28 through integrated program management, preparedness planning, training and exercises, and operational support.

Applying tailored [security and threat management](#) frameworks, our team helps clients plan and train for risks ranging from [Complex Coordinated Terrorist Attacks \(CCTA\)](#), [critical infrastructure impacts](#), [cybersecurity threats](#), and natural hazards. We translate complex risks into actionable plans, tested capabilities, and coordinated operations before, during, and after major events.

## Preparedness

- **Program Management and Coordination:** Aligning workstreams, stakeholders, priorities, and planning efforts to support complex special event programs.
- **Planning and Assessments:** Developing and evaluating event-specific plans, [continuity strategies](#), standard operating procedures (SOPs), communications protocols, and [risk and capability assessments](#).
- **Training and Exercises:** Designing and delivering realistic trainings and exercises that test decision-making, coordination, and operational capabilities. Scenarios may include active threats, CCTA, crowd management, crisis communications, and mass care.

- **After-Action and Improvement Planning (AAR/IP)**: Identifying lessons learned, capability gaps, and actionable improvements to strengthen readiness for future operations.

## Response

- **Incident Management and Operational Support**: Providing experienced emergency management professionals to support incident management, Emergency Operations Center (EOC) operations, planning cycles, situational awareness, and operational decision-making.
- **Data Analytics and Reporting**: Developing dashboards, situation reports, and other decision-support tools that provide leaders with timely, actionable information.
- **Mass Care and Reunification**: Supporting coordinated, human-centered services for individuals and families impacted by an incident.
- **Staff Augmentation and Stand-by Contracts**: Providing scalable personnel across planning, operations, logistics, finance, administration, and other critical functions, with stand-by contracting options that enable rapid mobilization when needed.

## Our Experience

### 2026 FIFA World Cup: Miami-Dade County

Designed and conducted a [functional exercise](#) testing EOC activation, stakeholder coordination, communications, and response to a CCTA during a simulated match.

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### Ravinia Outdoor Music Festival

Developed an all-hazards [Emergency Operations Plan \(EOP\)](#), annual preparedness training, tabletop exercises, and an internal communications strategy and SOP for the nation's oldest outdoor music festival.

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### Law Enforcement-Centric Special Event Exercise

Designed and delivered a [series of tactical exercises](#) for a large metropolitan law enforcement agency. The exercises strengthened information sharing, multi-agency coordination, and crisis communications ahead of major planned events, including the 2024 Presidential election.

## HAGERTY CAN HELP

Successful special events require coordinated planning, strong partnerships, and operational readiness. Hagerty brings multidisciplinary expertise in planning, training, exercises, and response operations to help clients manage risk, maintain continuity, and respond effectively when incidents occur.

## WE KNOW CALIFORNIA

Hagerty has extensive experience supporting emergency management efforts across California and the Los Angeles Operational Area (OA), including work with high-profile county and municipal clients impacted by the 2025 Eaton and Palisades Fires.

We have also supported Los Angeles World Airports (LAWA) to ensure operational capability-building and resilience at the Los Angeles International Airport (LAX).

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For more information on how our team can support your organization's needs, contact:

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