

Public Health Response Capabilities



WHO IS HAGERTY?

Hagerty Consulting, Inc. (Hagerty) is a full-service consulting firm that helps clients prepare for, respond to, and recover from disasters.

Since our founding in 2001, we have supported some of the nation's most impactful disaster recovery efforts, bringing expertise in federal grants management, crisis response, and preparedness strategies.

By blending deep programmatic knowledge with practical, results-driven solutions, we deliver lasting impacts that strengthen resilience for those we serve.

To learn more about the innovative emergency preparedness solutions we can provide to your business or organization, contact:

Jeff Bokser

Senior Managing Associate

jeff.bokser@hagertyconsulting.com

Hagerty has extensive experience working with public health and healthcare systems, having partnered with more than 100 hospitals and health systems nationwide, as well as numerous local and state public health departments.

With immense expertise in public health and healthcare programs, we provide comprehensive support to our clients throughout all stages of the emergency management lifecycle—preparedness, response, recovery, and resilience—and assist with traditional healthcare administration and operational needs.

Public Health and Healthcare Services

Hagerty offers public health services across key critical areas, including:

- Public Health Planning (Including All-Hazards Emergency Operations, Response and Recovery, Continuity, Assistance Center, Mass Fatality, and Integrated Preparedness Planning)
- Public Health Emergency Preparedness (PHEP) and Administration for Strategic Preparedness and Response (ASPR) Hospital Preparedness Program (HPP) Management
- After-Action Reviews, Program/Risk Assessments, and Gap Analyses
- PHEP Exercise and Training Development and Delivery
- Medical Surge Planning and Best Practice Implementation
- Staff Augmentation (Including Emergency Operations Center (EOC), Department Operations Center (DOC), Joint Field Office (JFO), Incident Management Team (IMT), COVID-19, Wildfire Support, and More)

Our specialized services for hospitals and healthcare systems include:

- Grants/Program Management and Recovery Services
- Hospital and Healthcare System Continuity Planning
- Family Assistance/Reunification Planning and Exercise Development
- Staff Augmentation (Including Operational Leadership, Emergency Management, and Preparedness Program Support)
- Training Development and Exercise Delivery
- Program/Risk Assessments and Gap Analyses
- Medical Surge Planning and Best Practice Implementation

Skill Sets and Areas of Expertise

Hagerty's Response Cadre comprises seasoned professionals with expertise spanning public health, healthcare administration, emergency management, and humanitarian response. Our team is equipped to mobilize quickly and deliver scalable solutions tailored to a wide range of public health and healthcare programs. With extensive experience and specialized training, our professionals bring both lessons learned and innovative approaches to address novel and emerging challenges.

We have successfully mobilized our experts nationwide, with deployment durations ranging from two weeks to more than six months, depending on clients' specific needs. Hagerty partners closely with our clients to understand unique requirements and provide customized support.

Our areas of expertise include:



Public Health Subject Matter Experts (SMEs)



Healthcare Operations SMEs



Public Health and Healthcare Program Development and Implementation Experts



Planners and Data Analysts



Public Health Policy Advisors



Finance and Cost Recovery Experts



Public Information, External Affairs, and Community Engagement Specialists

OUR SERVICES

Hagerty serves as a trusted advisor, helping clients address public health emergencies through a range of strategic services, including:

- **Rapid Mobilization:**
Deploying experts quickly to fill staffing gaps and provide scalable support.
- **Integrated Support:**
Embedding directly within local or state public health departments or task forces to coordinate responses to emerging health threats.
- **Comprehensive Site and Field Operations:**
Managing vaccination programs, testing, supply distribution, and alternate care site/shelter operations.
- **Community Engagement:**
Planning and executing community outreach initiatives to enhance local capabilities and ensure effective communication.
- **Data Analytics:**
Leveraging tools and programs to capture, analyze, and present real-time data for informed decision-making.
- **Cost Recovery:**
Providing full-service cost recovery management to help clients offset disaster-related expenses and revenue losses.