



WHO IS HAGERTY?

Hagerty Consulting, Inc. (Hagerty) is a full-service consulting firm that helps clients prepare for, respond to, and recover from disasters.

Since our founding in 2001, we have supported some of the nation's most impactful disaster recovery efforts, bringing expertise in federal grants management, crisis response, and preparedness strategies.

By blending deep programmatic knowledge with practical, results-driven solutions, we deliver lasting impacts that strengthen resilience for those we serve.

To learn more about the innovative solutions we can provide to your business or organization, contact:

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Our Expertise

Hagerty has extensive experience supporting public health and healthcare systems, having worked with over 100 hospitals and healthcare systems nationwide, as well as numerous state and local public health departments. Our services include continuity of operations planning (COOP), staff augmentation, strategic planning, after-action reports (AARs), improvement plans (IPs), risk assessments, and the development and facilitation of training, exercises, and operational drills.

During the COVID-19 pandemic, Hagerty provided critical support across various states, including Arizona, California, Maryland, New York, and Texas. We continue to partner with these regions and others to enhance resilience and prepare for future public health and healthcare crises.

With established expertise across the emergency management lifecycle, Hagerty ensures the seamless integration of preparedness, response, recovery, and mitigation strategies.



Preparedness

- AARs Development
- Public Health, Medical, and Health Emergency Plan Updates
- Public Health Emergency Preparedness (PHEP) and Administration for Strategic Preparedness and Response (ASPR) Hospital Preparedness Program (HPP) Management
- Integrated Preparedness Planning Workshops (IPPWs)
- Medical and Health Exercise Development and Training



Response

- Emergency Operations Center (EOC) Staff Augmentation
- Alternate Care Site (ACS) and Medical Surge Planning and Management
- Hospital Incident Command System (HICS) Technical Expertise and Training
- Public Health and Disaster Response Staff Augmentation



Recovery

- Optimizing Federal Funding Sources for Cost Recovery
- Federal Emergency Management Agency (FEMA) Public Assistance (PA) and Financial Recovery Services
- Grants Administration, Compliance, and Monitoring



Mitigation and Resilience

- Strategic Planning
- Hazard Vulnerability Assessments (HVAs) and Threat and Hazard Identification and Risk Assessments (THIRAs)
- The Joint Commission (TJC) and the Centers for Medicare and Medicaid Services (CMS) Risk and Regulatory Gap Assessments
- Emergency Management Program Evaluations and Best Practice Assessments
- Mitigation and Workforce Grant Services

Case Studies

Preparing for the Future: Pandemic Response AAR

Hagerty supported a large hospital system in St. Louis, Missouri, during COVID-19, identifying key areas for improvement such as public information, resource management, staffing, and technology integration. We led the hospital's AAR effort, collaborating with staff to gather feedback and generate insights. These findings helped the Incident Management Team (IMT) address challenges and enhance operational efficiency in real time.

Increasing Resilience: Risk and Gap Assessment

After responding to the first wave of COVID-19, a prominent Rhode Island healthcare system engaged Hagerty for a Risk and Gap Assessment. We evaluated their emergency management program's compliance with TJC and CMS standards while incorporating local best practices. Hagerty also conducted an HVA to satisfy reporting requirements and identify future risks, strengthening resilience for future challenges.

Staff Augmentation: Statewide Response Operations

In July 2020, Hagerty deployed over 200 professionals to assist a state's Department of Health and Human Services (HHS), Department of Public Health (DPH), and Emergency Medical Services Authority (EMSA) during the COVID-19 response. Our team supported clinical interventions, medical surge operations, communications, and vaccine distribution to maintain a resilient healthcare system throughout multiple COVID-19 surges.

COVID-19: FINANCIAL RELIEF

To date, Hagerty has managed over \$50 billion in federal funding programs, with key achievements including:

- **\$31+ billion** in FEMA PA, securing \$4.1 billion in FEMA PA Category B (Cat B) for nationwide health system COVID-19 relief
- **\$13+ billion** in American Rescue Plan Act (ARPA) to support public health and recovery efforts
- **\$4+ billion** in Coronavirus Aid, Relief, and Economic Security Act (CARES) funds
- **\$6.5+ billion** in additional federal grants from agencies such as the HHS, Centers for Disease Control and Prevention (CDC) PHEP, Department of Education (DOE), Internal Revenue Service (IRS), and more
- **\$1.9+ billion** in FEMA PA grants, including Cat B, for Hurricane Sandy recovery
- **Over \$13 million** in FEMA PA and **\$2.9 million** in Community Disaster Loans (CDL) to replace critical hospital infrastructure impacted by both Hurricane Michael and COVID-19