



Response Force Multipliers and Advisors

WHO IS HAGERTY?

Hagerty Consulting, Inc. (Hagerty) is a full-service consulting firm that helps clients prepare for, respond to, and recover from disasters.

Since our founding in 2001, we have supported some of the nation's most impactful disaster recovery efforts, bringing expertise in federal grants management, crisis response, and preparedness strategies.

By blending deep programmatic knowledge with practical, results-driven solutions, we deliver lasting impacts that strengthen resilience for those we serve.

To learn more about the innovative solutions we can provide to your business or organization, contact:

development@hagertyconsulting.com

Response Services

Hagerty deploys a team of seasoned emergency management professionals who seamlessly integrate into Emergency Operations Centers (EOCs) to serve as force multipliers for response operations. We empower our clients to fulfill their emergency response missions by:

- Filling critical response roles across operations, logistics, planning, and finance, and other administrative functions;
- Mobilizing subject matter experts (SMEs) to provide targeted technical expertise;
- Offering incident management and operational support at field sites;
- Coordinating facilities, wrap-around services, and personnel to directly support individuals impacted by disasters; and
- Delivering data analytics, visualization, and reporting support to assist in executive decision-making, operational intelligence, trends analysis, and cost recovery.

Skill Sets and Areas of Expertise

Hagerty's Response Cadre consists of highly skilled professionals ready to mobilize quickly and efficiently nationwide in response to disasters. Our team provides specialized support before, during, and after major events, including:

- Data Analysts
- Financial/Cost Recovery Support
- Field Liaisons
- Incident Management Team (IMT) Personnel
- Mass Care and Sheltering Experts
- Operations and Logistics Personnel
- Planners
- Policy Advisors
- Public Information/External Affairs
- Recovery Support Function (RSF) Planners

These dedicated professionals bring deep expertise across a variety of disciplines within emergency management, having worked with federal, state, local, non-profit, and private sector organizations. Many have extensive experience as practitioners in preparedness, response, and recovery, enabling them to effectively contribute to all phases of an emergency.

Throughout an incident, we continuously collaborate with our clients to evaluate and adjust support requirements, ensuring the right expertise is available at the right time. Whether it is increased staffing, specialized skills, or changes in service focus, Hagerty adapts to meet your evolving needs.

Our Experience

Hurricane Response: EOC and Field Operations

Hagerty swiftly deployed emergency managers to multiple jurisdictions concurrently to support 2024 hurricane response efforts. Our team filled critical roles in state and local EOCs, providing essential support in areas such as:

- Incident Commander/EOC Director Support
- Mass Care (Feeding and Sheltering) Operations
- Logistics Section Leadership and Coordination
- Operational Planning (Task Tracking/Facilitation on Key Response Topics)
- Field-Based Human Needs Assessment Teams
- Response and Recovery Task Force Planners

Public Health and Emergency Management Pandemic Support

Hagerty rapidly deployed personnel to support COVID-19 response and recovery across state, local, tribal, and private nonprofit (PNP) settings. Deployed with as little as 24 hours' notice, our team led critical Emergency Support Functions (ESFs), including alternate care facility design, hoteling operations, non-congregate sheltering, contact tracing operations, mass vaccination site staffing, and a range of other essential services. Our team has:

- Supported over 95 response and recovery missions across 25 states
- Assisted more than 100 hospitals, healthcare systems, and public health agencies nationwide
- Managed teams ranging from five professionals to over 100 responders, program managers, and cost recovery experts
- Deployed over 750 professionals in support of COVID-19 operations

Mass Care Planning and Operations

Since 2018, Hagerty professionals have been at the forefront of planning and coordinating mass care and sheltering operations in response to wildfires, hurricanes, floods, transportation and infrastructure incidents, pandemics, and humanitarian crises. Our response force support spans all aspects of incident management, including operations, sites, and personnel. We ensure seamless integration of information, actions, and decision-making to address sheltering, feeding, and other essential needs assistance during critical events.

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Wildfire Response to Recovery Transition

After devastating wildfires, Hagerty helped establish state-level RSFs modeled after the federal equivalent. Initially focused on implementing the RSF concept, our role quickly expanded to include staff augmentation for the EOC, Joint Field Office (JFO), and field operations, ensuring a smooth transition from immediate response to long-term recovery.

Temporary Housing Mission

Our team assisted a state in developing comprehensive plans and operational tools to facilitate effective sheltering operations. When an infrastructure incident displaced thousands of individuals across the state, Hagerty quickly mobilized, managed, and eventually demobilized five housing sites, providing essential support to displaced residents.

Stand-By Contracts

Establishing a [stand-by contract](#) enables teams to mobilize staff and resources immediately, with no cost until activated. When a need arises, Hagerty works with your organization to determine the specific type, number, and duration of personnel needed.

We also help identify which expenses are eligible for federal reimbursement, and services may be accessible through MOBIS, HGACBuy, and RIEMA 388.