



WHO IS HAGERTY?

Hagerty Consulting, Inc. (Hagerty) is a full-service consulting firm that helps clients prepare for, respond to, and recover from disasters.

Since our founding in 2001, we have supported some of the nation's most impactful disaster recovery efforts, bringing expertise in federal grants management, crisis response, and preparedness strategies.

By blending deep programmatic knowledge with practical, results-driven solutions, we deliver lasting impacts that strengthen resilience for those we serve.

To learn more about the innovative solutions we can provide to your business or organization, contact:

development@hagertyconsulting.com

In today's rapidly evolving threat environment, communities face a wide range of risks, from cyberattacks and misinformation to physical security threats and complex coordinated terrorist attacks (CCTA). As these challenges grow in complexity, preparedness is essential to ensuring resilience and safety.

Understanding potential hazards, improving coordination, and enhancing response capabilities are crucial to mitigating risks. By proactively preparing for these scenarios, communities can build a more resilient and adaptable foundation to safeguard against emerging security threats.

Strengthening Capabilities for an Evolving Threat Environment

At Hagerty, we are committed to helping public safety agencies and their community stakeholders adapt to and prepare for dynamic and cascading critical incidents. Our solutions include, but are not limited to:

- **Assessments:** Hagerty leverages programmatic assessments to enhance active threat safety by systematically evaluating preparedness, response capabilities, and continuity strategies. These assessments help organizations and communities identify gaps, test protocols, and refine coordination efforts to ensure an effective response to evolving threats.
- **Planning:** In collaboration with practitioners, we develop intuitive planning tools, including operational guides, incident action plans, emergency response plans, emergency operations plans (EOPs), comprehensive emergency management plans, and crisis communication plans.
- **Training:** We design customized training programs that equip participants with the skills and knowledge they need without overwhelming them. Training is delivered in various formats—such as computer-based training, instructor-led training, virtual training, or train-the-trainer approaches.
- **Exercises:** Hagerty's exercises combine innovation with valuable real-world scenarios, ranging from discussion-based to operations-focused drills. Our team also has extensive experience designing and facilitating high-level executive and C-suite exercises, tailoring each to participants' unique needs and objectives.
- **Program Management:** Hagerty provides strategic program management capabilities that offer a structured, programmatic approach to building and sustaining preparedness.

Focus Areas Supported By Hagerty

Our expertise spans the entire active threat spectrum, including:

Pre-Incident Readiness

Agencies and departments enhance preparedness during steady-state operations by conducting threat assessments, establishing mutual aid agreements, implementing interoperable communication systems, sharing critical information, and facilitating ongoing planning, training, and exercises.



Initial Notification

When an active threat event occurs, immediate actions include emergency dispatch, public notifications, and real-time alerts to ensure public awareness and facilitate a timely response.

Immediate Response

In the initial response phase, priorities include neutralizing the threat, activating incident command, conducting situational assessments, managing resources, and providing triage, treatment, and transportation for victims.

Extended Response

After the first operational period, focus shifts to secondary sweeps, family reunification, witness management, and personal effects management to ensure thorough recovery and accountability.

Post-Event Operations

Following the event, operations will prioritize evidence collection, fatality management, establishing a Family Assistance Center (FAC), and providing essential social services. After-Action Reporting (AAR) will inform the refinement of policies and procedures for future incidents.

Recovery

Long-term recovery efforts will focus on managing donations, establishing memorials, promoting community resilience, and providing ongoing mental health support for both victims and first responders.

TESTIMONIAL FROM A PRACTITIONER

"Thank you for all the work you and your team put into the exercise. In my 32 years of law enforcement and 28 with Special Weapons and Tactics (SWAT), I have planned and coordinated a ton of training sessions and exercises, many with multiple agencies, but not to the grand scale of this one.

For what it's worth, well done. I thought it was very well planned out and flowed very well with all the moving parts and players involved.

It was professionally done and provided meaningful and proactive feedback to aid us in working together to combat the potential threats against us.

Thank you and Hagerty for the job you all do in providing training and suggestions for us to improve interoperability for all first responders. Thanks again for a great job."

Commander of a State Highway Patrol Special Response Team

HAGERTY'S PARTNERS IN PREPAREDNESS

Hagerty collaborates with agencies and organizations across all levels of government, as well as the private and non-profit-sectors, including:

- Community Stakeholders
- Emergency Management
- Emergency Telecommunications
- Fire and Emergency Medical Services (EMS)
- Fusion Centers
- Government Departments
- Healthcare Systems and Hospitals
- Law Enforcement
- Public Health
- Senior Leaders
- Special Operations Teams

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Our Experience

Hagerty has supported tens of thousands of public safety professionals nationwide, strengthening capabilities across a variety of critical areas. Our team has designed, managed, and evaluated hundreds of exercises, ranging from discussion-based scenarios to some of the largest public safety/CCTA-focused exercises in Illinois (2016), Ohio (2022), and Florida (2024).

Hagerty's approaches have been recognized as national best practices for:



Comprehensive Counterterrorism Programming



Notification, Reception, and Reunification Operations (NRRO)



Investigative Operations (IO)



Resource Management



Crisis Leadership



Integrated Response

Additionally, our professionals lead strategic discussions with senior officials, policy groups, and crisis management teams, addressing key considerations before, during, and after an active threat incident. These discussions address important questions to help leaders ensure they are better equipped to make informed decisions in high-pressure environments.