



# The Road Ahead: Strengthening Transportation Emergency Preparedness

## WHO IS HAGERTY?

Hagerty Consulting, Inc. (Hagerty) is a full-service consulting firm that helps clients prepare for, respond to, and recover from disasters.

Since our founding in 2001, we have supported some of the nation's most impactful disaster recovery efforts, bringing expertise in federal grants management, crisis response, and preparedness strategies.

By blending deep programmatic knowledge with practical, results-driven solutions, we deliver lasting impacts that strengthen resilience for those we serve.

To learn more about the innovative solutions we can provide to your business or organization, contact:

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Transportation systems, industries, and agencies operate in an increasingly complex risk environment, with disruptions ranging from natural disasters and extreme weather to cyber threats, hazardous materials incidents, and other major accidents. At the same time, they must continually balance maximum safety with operational efficiency.

Hagerty understands the evolving threat landscape across every mode of transportation and the critical need for sustained readiness. We help transportation partners embed resilience into operational planning — strengthening safety, enabling rapid and coordinated response, minimizing service and economic disruptions, and reinforcing public confidence.

## Our Experience

Hagerty provides transportation partners with comprehensive emergency preparedness and response solutions. Our work spans some of the nation's most complex operating environments and focuses on enhancing safety, regulatory compliance, and resilience through tailored, collaborative initiatives.



### Aviation

Hagerty has worked with world-class airports to deliver comprehensive training and exercise programs, including Federal Aviation Administration (FAA)-compliant exercises and triennials, as well as niche plan development support such as terminal evacuation.



### Railway

Drawing on experience with light and heavy rail systems, Hagerty has developed planning materials such as Executive-Level Playbooks and Field Operation Guides (FOGs). Our team has also completed comprehensive continuity programs for rail agencies, strengthening readiness across all organizational levels.



### Maritime

For port authorities, we have delivered customized training and exercise programs, developed preparedness plans such as Emergency Operations Plans (EOPs) and Public Information and Warning annexes, and provided actionable Improvement Plans.



### Roadway

Hagerty has supported roadway agencies nationwide through hazardous materials incident response analyses, operational assessments, and planning initiatives such as the development of Continuity of Operations (COOP) Plans.



### Metro Systems

Our team has supported the development and updating of Hazard Mitigation Plans (HMPs) and provides pre- and post-disaster administrative and management services, including plan and program development, and facilitated workshops.

## Building Resilient Transportation Systems

Effective emergency preparedness begins with comprehensive planning, training, and exercising. Hagerty's integrated approach helps transportation partners reduce risk, protect critical infrastructure, and maintain continuity.

- **Planning:** Hagerty provides transportation clients with industry-leading planning support across the full emergency management lifecycle. Our services include the development and updating of Business Continuity Plans (BCPs), COOP Plans, EOPs, Integrated Preparedness Plans (IPPs), Complex Coordinated Terrorist Attack (CCTA) Plans, HMPs, and other critical preparedness, response, recovery, and mitigation documents.
- **Training:** We deliver Homeland Security Exercise and Evaluation Program (HSEEP)-compliant training to promote knowledge management and best practices across organizations. Our team has extensive experience leading trainings for all levels of leadership—from frontline staff to senior executives. Trainings can be conducted virtually, in-person, or in hybrid formats, with additional options for pre-recorded or self-paced learning through online Learning Management Systems (LMS).
- **Exercises:** Hagerty offers customized exercise design and facilitation services aligned with national best practices and regulatory requirements. Our support spans the full HSEEP exercise spectrum, including drills, Functional Exercises (FEs), Tabletop Exercises (TTXs), and Full-Scale Exercises (FSEs).
- **After-Action Evaluation and Planning:** Following exercises or real-world incidents, Hagerty provides comprehensive After-Action Reports and Improvement Planning (AAR/IP). These reports help clients clearly identify operational strengths, areas for improvement, and prescriptive corrective actions to support continuous improvement.

### HAGERTY CAN HELP

Hagerty is a national leader in emergency management and homeland security consulting, trusted by agencies across all modes of transportation.

With deep expertise and a proven track record, we partner with transportation organizations to tackle their most complex challenges—from [cybersecurity](#) planning and [incident response](#) to long-term recovery.

By embedding resilience into every stage of planning and operations, we help our clients adapt, recover, and thrive in the face of disruption.

We combine decades of disaster response and recovery expertise with a collaborative, tailored approach to deliver scalable and effective solutions.

For more information on how our team can support your organization's needs, contact:

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